

# Vendor Rep Communication Enhancements

We have enhanced the Vendor Rep communication with the new release on 5/1/2021. The changes are briefly described below. If you have any questions, please feel free to call us at (630) 519-3558.

## User Interface (UI) Enhancements

For the User Interface (UI), Responsive Web Design has been adopted. This makes web pages render well on a variety of devices and screen sizes.

Now, as soon as the user logs in, the worklist will be displayed as below:

eORders Worklist		Patient Name	Physician Name
02/19/2020 08:30 [7] BEST PRACTICES HOSPITAL	Select ▼	TEST, AGS_RG0126	DILLON, BRUCE
02/20/2020 07:30 [9] BEST PRACTICES HOSPITAL	Select ▼	TEST, AGS_RG	THOMPSON, JT
03/05/2020 08:00 [5] BEST PRACTICES HOSPITAL	Select ▼	TEST, REPSRUBS	DILLON, BRUCE
05/24/2020 00:00 [15] BEST PRACTICES HOSPITAL	Select ▼	TEST, SHAILESH	DILLON, BRUCE
✔ 11/21/2020 10:30 [7] BEST PRACTICES HOSPITAL	Select ▼	TEST, AGS_RG	DILLON, BRUCE
✔ 01/30/2021 09:15 [1] BEST PRACTICES HOSPITAL	Select ▼	TEST, AGS_RG	TEST, NEWDOCTOR

Please note the following about this worklist:

- The green check mark against the surgeries on 11/21/2020 and 01/30/2021 indicates that the Hospital responded to the concerned incoming requests.
- The display of the surgery on 01/30/2021 in red font indicates that either the Physician Office Cancelled the surgery or the Hospital Rejected it.

If a user clicks on the 3 horizontal bars in the top left corner, then the menu items are displayed. This is shown in the screen shot as well.

Clicking on the Surgery Timestamp hyperlink in blue will display the case details as shown below:

HealthNautica eORDers				Logout
Facility	eORDers Demo	Location		
Practice	BEST PRACTICES PROVIDERS			
<b>Office Details</b>				
Name	BEST PRACTICES DIAGNOSTIC			
Address	15376 SUMMIT AVE. COURT DOAKBROOK TERRACE IL 60181			
Phone	630-519-3558	Fax	630-629-0444	
Physician	Dr. TEST, NEWDOCTOR			
<b>Patient Details</b>				
Name	TEST, AGS_RG	DOB	01/01/1970	
Gender	Male			
Height	Weight			
<b>Case Details - Version: Current [1]</b>				
Date / Time	01/30/2021 09:15	Case Status	Active	
Facility Action	Pending			
Procedure	TEST			
Diagnostic	TEST			
Equipment				
Additional Notes				
<b>Physician Office Comments</b>				
Ver[1] 1/28/2021 2:43:18 PM [HNADMIN] COMMENTS FOR ZIMMER				
<b>Facility Comments</b>				
<b>Vendor Rep Comments</b>				
<b>New Comments</b>				
<input type="text"/>				
Status	<input type="text" value="Accept"/>			
<input type="button" value="Submit"/>		<input type="button" value="Close"/>		



A few things should be noted:

The "Case Status" values of "Active" and "Cancelled" indicate if the concerned surgery request is Active or Cancelled by the Physician's Office. It is thus the surgery request status from the Physician Office point of view.

The "Facility Action" values of "Pending", "Confirmed" and "Rejected" indicate if the concerned surgery request has not yet been acted upon, Confirmed or Rejected by the Hospital respectively. It thus indicates the action taken by the Hospital.

### Alerting Enhancements

With this release, the Vendor Rep will now be alerted by email whenever the Hospital takes action. An example of such an email is shown below:

 Reply  Reply All  Forward

Sat 5/1/2021 5:08 PM



HealthNautica eORders <eorders@healthnautica.com>

Surgery Request Confirmation through HealthNautica eORders

To SHAILESH@HEALTHNAUTICA.COM



#### Surgery Request Confirmation through HealthNautica eORders

Surgery request **Rejected** Surgery Date : 01/30/2021 09:15 at BEST PRACTICES HOSPITAL.  
Click [here](#) to login.